

# Licensing Sub-Committee Report

Item No:	
Date:	28 May 2020
Licensing Ref No:	20/02663/LIPN - New Premises Licence
Title of Report:	Pragnell 14 Mount Street London W1K 2RF
Report of:	Director of Public Protection and Licensing
Wards involved:	West End
Policy context:	City of Westminster Statement of Licensing Policy
Financial summary:	None
Report Author:	Kevin Jackaman Senior Licensing Officer
Contact details	Telephone: 0207 641 6500 Email: <a href="mailto:kjackaman@westminster.gov.uk">kjackaman@westminster.gov.uk</a>

## 1. Application

1-A Applicant and premises			
<b>Application Type:</b>	New Premises Licence, Licensing Act 2003		
<b>Application received date:</b>	5 March 2020		
<b>Applicant:</b>	George Pragnell Limited		
<b>Premises:</b>	Pragnell		
<b>Premises address:</b>	14 Mount Street London W1K 2RF	<b>Ward:</b>	West End
		<b>Cumulative Impact Area:</b>	None
<b>Premises description:</b>	According to the applicant form the premises trade as a Jewellers.		
<b>Premises licence history:</b>	As this is a new licence supplication there is no licence history for the premises.		
<b>Additional information:</b>	Following a failed notice check, the consultation period was extended to 15 <sup>th</sup> April 2020.		

1-B Proposed licensable activities and hours							
<b>Sale by retail of alcohol</b>				<b>On or off sales or both:</b>			On Sales
<b>Day:</b>	<b>Mon</b>	<b>Tues</b>	<b>Wed</b>	<b>Thur</b>	<b>Fri</b>	<b>Sat</b>	<b>Sun</b>
<b>Start:</b>	10:00	10:00	10:00	10:00	10:00	10:00	10:00
<b>End:</b>	18:00	18:00	18:00	20:00	18:00	18:00	18:00
<b>Seasonal variations/ Non-standard timings:</b>			22:00 on up to 5 occasions a year for events attended by invited guests.				

Hours premises are open to the public							
<b>Day:</b>	<b>Mon</b>	<b>Tues</b>	<b>Wed</b>	<b>Thur</b>	<b>Fri</b>	<b>Sat</b>	<b>Sun</b>
<b>Start:</b>	10:00	10:00	10:00	10:00	10:00	10:00	
<b>End:</b>	18:00	18:00	18:00	20:00	18:00	18:00	
<b>Seasonal variations/ Non-standard timings:</b>			22:00 on up to 5 occasions a year for events attended by invited guests. Sundays during December				
<b>Adult Entertainment:</b>			None				

## 2. Representations

2-A Responsible Authorities	
<b>Responsible Authority:</b>	Environmental Health Service
<b>Representative:</b>	Dave Nevitt
<b>Received:</b>	15 <sup>th</sup> April 2020
<p>I wish to make Representations on the following grounds:</p> <p>Representation is made in relation to the application, as the proposals are likely to increase the risk of Public Nuisance and may impact upon Public Safety.</p> <p><b>Environmental health also makes the following further comments:</b></p> <p>The premises is currently operating as a jewellery shop. I understand that the operators intend to continue <u>the sale of jewellery as the primary function and main activity of the shop</u> and that they wish to supply alcohol, <u>free of charge</u>, to customers on an occasional basis and to invited guests attending promotional events.</p> <p>The current layout and arrangement of the premises, as set out on the plans attached to the application, does not include a fixed Bar or fixed seating. My understanding is that alcohol is served to customers by staff wherever the customers may be seated or standing in the premises.</p> <p>If alcohol is supplied to customers/guests genuinely free of charge and without the need to purchase a ticket or items in the shop it seems to me that <u>Licensable activities are not taking place and a Premises Licence is not required</u>. The operators have advised me that alcohol is supplied by way of hospitality to selected/invited customers or guests – which they are at liberty so to do - and that members of the public are not permitted to simply walk into the shop and ask for free alcohol. I have questioned the need for the applicant to continue with the current application and I have advised that they could use TENs for specific events or activities that may require a Licence, especially for events that may be held during hours greater than those authorised by a Premises Licence. I am happy to propose a number of conditions for consideration but I am not clear how relevant they will be if no Licensable activities are taking place.</p> <p>I am concerned that activities at the premises have been a source of complaint from local residents. The City Inspector (Racheal Ejuetami) has made the following observation in respect of this application:</p> <p><b><i>‘Licensing inspectors have received a number of noise complaints from the residents within close proximity of this address when special events are held within this premises. The EHO should consider applying conditions that would prevent further noise/music disturbance and public nuisance at all times the premises is open should a premises licence be granted.’</i></b></p> <p>The Representations from local residents describe how they have been affected by activities at the premises.</p> <p>I understand that the Police have proposed some Conditions but I don’t know if these have been agreed by the applicant.</p>	
<b>Responsible Authority:</b>	Metropolitan Police Service <b>(Withdrawn 12 May 2020)</b>
<b>Representative:</b>	Dave Morgan

<b>Received:</b>	30 <sup>th</sup> March 2020
<p>With reference to the above application, I am writing to inform you that the Metropolitan Police, as a Responsible Authority, are making a representation against this application.</p> <p>There are limited conditions contained within the proposed operating schedule and it is our belief that if granted, the application would undermine the Licensing Objectives in relation to the Prevention of Crime and Disorder.</p> <p>In order to move forward, I have listed the following conditions that the Police would like to see included on the Premises Licence.</p> <p>If these are agreed, then I would be willing to withdraw my representation:</p> <p><b>Following agreement of the conditions set out at appendix 4, the Metropolitan Police Service withdrew their representation on 12 May 2020</b></p>	

<b>2-B Other Persons</b>	
<b>Name:</b>	██████████
<b>Address and/or Residents Association:</b>	██████████ ██████████ ██████████ ██████████
<b>Received:</b>	25 March 2020
<p>It is unsuitable for licenceable activities to be taking place in retail premises which are so closely physically connected to residential premises. Noise and related nuisance is inevitable. This is shown by the fact that recent activity of this nature, albeit without the necessary licence having been granted, has led to council intervention following complaints.</p>	
<b>Name:</b>	██████████
<b>Address and/or Residents Association:</b>	██████████ ██████████
<b>Received:</b>	03 April 2020
<p>I write make a 'relevant representation' under Licensing Act 2003 in respect of the above application. My representation is made on the basis that the likely impact of the application, if granted, will be to harm the licensing objectives, particularly 'prevention of public nuisance'.</p> <p>██████████ and ██████████ in the ██████████ ██████████ both ██████████. As such, ██████████ and I have enjoyed the sophisticated understated ambiance for many years and do not want this to be disrupted in any way.</p> <p>I have been very supportive of sensitive development within the local area. As such, I frequently attend consultative processes when invited by the council; the Grosvenor Estate; the local residents ██████████; Local councillors and MPs. ██████████ being a carefully balanced mixture of high-quality residences and businesses.</p> <p>I have only just been made aware of the application because I have been isolating due to risks associated with the Covid-19 virus. This has limited my ability to obtain specific advice from your Licensing Advice Project. In the absence of being able to obtain advice from yourselves, I have considered the policies in City of Westminster Statement of Licencing Policy: V5: 2016 (<b>SLP</b>).</p> <p>I object to the grant of a new premises licence for the supply of alcohol at Pragnell's for the</p>	

following reasons:

The current use of the premises is a jeweller. The normal use is unobtrusive and fits well within the neighbourhood and is consistent with other premises. However, Pragnell's ran events that occurred in 2019 that included, DJs, Live Musicians, large numbers of people arriving and leaving, with people smoking and hanging around the entrance to the shop, seemingly consuming alcohol. These events were not neighbourly and were disruptive to the local area. The neighbourhood raised objections in December regarding the noise caused by the events and were given assurances that the noise and disruption was to be prevented. Subsequently further events were held with no noticeable difference. This issue has been raised in correspondence to the City of Westminster.

Appendix 11 of your **SLP** notes:

*'The council regards the control of noise as an essential aspect of good neighbourliness, contributing to the sustainability of residential and commercial communities.'*

If events involving the consumption of alcohol are held in a similar way to those previously held by Pragnell's and are to become a regular feature, enabled by the grant of a license, then the sustainability and balance of the area will be compromised.

I note that a noise report was not provided as part of the application in accordance with item 5(b) of Appendix 11 of the **SLP**. Given the fact that complaints of noise have not seem to have been addressed it does not seem acceptable that this application can progress without this being provided. Also, there is no statement from the applicant confirming how they will manage their operations to prevent any ongoing disturbance if a license was to be granted.

Having read through the **SLP**, the policy seems to have developed around the licensing of premises where one would expect to be provided or consume alcohol, see policy 2.1.1 that provides the following list of these premises:

- Restaurants (RNT1&2)
- Fast food premises (FFP1&2)
- Public Houses and bars (PB1&2)
- Sale of alcohol for consumption off the premises (OS 1&2)
- Premises that have facilities for music and dancing (MD1&2)
- Theatres, cinemas, performance venues and qualifying clubs (PVC1&2)
- Hotels (HOT 1)
- Casinos (CAS 1)
- Combined use premises (COMB1)
- Nudity, striptease and sex related entertainment etc (NS1)

The advice seems does not seem to consider the licensing of Jewellery shops for the provision or consumption of alcohol. The licensing of Pragnell's should be considered abnormal or exceptional. It is clear and established how other licensed premises will operate in the local area from their normal and established configuration. For instance, it is clear how Scott's and the Audley will operate.

It is not clear from the drawings provided with this application how Pragnell's will operated once licensed. No seating or bar arrangements are shown on the drawings and no confirmatory statement is in evidence. There is no clarity on how Pragnell's as a Jewellers will operate once licensed. On this basis I cannot understand how a license can be granted.

The applicant notes on the application form (Page 13):

*'We hold up to 5 events a year in the showroom where we would have invited guests who attend our event. These go on no longer than 10pm.'*

The application should be refused and Pragnell's should instead make an application for Temporary Event Notices. This would allow for effective control of each event. If all concerns are addressed and if the events are not going to be disruptive the applicant's requirements can be met without recourse to the grant of a licences as Section 2.6.2 of the **SLP** notes:

*'People who are not personal licence holders can only give notice of 5 events in any one year.'*

Given the lack of operation clarity, noise and disruption from previous Pragnell's events that have not been either limited or addressed, I request that this application is refused and that a recommendation is put to the applicant to apply for temporary event licenses on an event by event basis to preserve the ongoing enjoyment of the area by all.

Thank you for fully considering this representation and I look forward to being notified of how my concerns are being addressed and of any relevant hearings.

<b>Name:</b>	██████████
<b>Address and/or Residents Association:</b>	██████ ██████████ ██████ ██████████
<b>Received:</b>	24 March 2020

Representation in respect of application for new premises licence ref: 20/02663/LIPN  
 'Pragnell's, 14 Mount Street, London W1K 2RF

Introduction

I write to make a 'relevant representation' under Licensing Act 2003 in respect of the above application.

My representation is made on the basis that the likely impact of the application, if granted, will be to harm the licensing objectives, particularly 'prevention of public nuisance'.

Introduction and background

██  
 ██████████

Mount Street is a quiet street in the evenings and Sundays, as there are just a handful of restaurants and the other retail premises trade during normal hours. Above the vast majority of such premises are residential dwellings.

Pragnell's is a jewellers, and the day-to-day operation of the premises is unobtrusive. However, in late 2019 they staged a number of events which involved consumption of alcohol and loud music until late into the evening. These events all caused a serious nuisance. The events continued even after I raised the issues with Pragnell's (see attached email correspondence). I was therefore incredibly concerned to learn of an application for a premises licence which would permit them to sell alcohol on an ongoing basis.

I learned of the application by sheer chance - I happened to see the statutory blue notice advertising the application as I was passing the premises. The blue notice was displayed at about knee height, on railings adjacent to the premises. I understand that the relevant provision in the legislation states that the blue notice should be displayed 'prominently at or on the premises to which the application relates where it can be conveniently read from the exterior of the premises.

Although I believe that the application has been re-advertised, there is clearly a significant risk that some residents will not have seen it when it was originally advertised and, due to the ongoing coronavirus situation, may not now see it at all.

Basis of objection

I object to the application on the basis that the effect of granting a licence will result in precisely the same nuisance which I have experienced from the events which took place in 2019.

Accordingly, the licensing authority is not being asked to make a determination on what may happen; I am able to provide evidence that nuisance has happened. There is nothing in the application which provides me with comfort that the issues have been properly addressed.

My concerns are as follows:

Although the hours requested broadly seem to align with the opening hours of the shop, two issues arise. Firstly, why is a licence sought for every day of the week, 365 days per year?

There is no information in the application which sets out the purpose of the application. The premises is simply described as 'jewellers'. There is also no explanation why 8pm is sought on a Thursday. Secondly, the applicant has requested 5 events per year up to 10pm.

These events are precisely what has caused nuisance in the past. I initially contacted the applicant to raise my concerns. I was told on 6 Dec 2019 that 'I can only apologise for the noise last night. We will look at all the actions we can take to limit the noise in the future so not to disturb you. Rest assured we take the issue seriously.'

*However, there were further events which caused nuisance.*

*I summarised this in subsequent correspondence to the Council:*

*'During these events there have been DJs, live musicians, entertainers, with large crowds coming and going and hanging around the shop entrance smoking and drinking. The noise*

levels have been very high, so that we can hear everything from the first floor, which is a real nuisance.'

Nothing in the application assuages these concerns.

Although recorded music and live music have not been applied for, I am advised that due to the deregulation of live and recorded music, it is in effect outside the scope of Licensing Act 2003 in these circumstances, and therefore live and/or recorded music could be provided in any event. In fact, it is unclear under what authority the events in December took place. There is no record on the City Council's Temporary Event Notice (TEN) register that TENs were given for these events. Given that they have applied for a licence following the intervention of the Council (for which I am grateful), it is reasonable to assume that they should have obtained TENs for these events, but did not.

### 3. Policy & Guidance

The following policies within the City of Westminster Statement of Licensing Policy apply:

#### Policy HRS1 applies

(i) Applications for hours within the core hours set out below in this policy will generally be granted, subject to not being contrary to other policies in the Statement of Licensing Policy.

(ii) Applications for hours outside the core hours set out below in this policy will be considered on their merits, subject to other relevant policies.

For premises for the supply of alcohol for consumption on the premises:

Monday to Thursday: 10:00 to 23:30

Friday and Saturday: 10:00 to midnight

Sundays immediately prior to Bank Holidays: Midday to midnight

Other Sundays: Midday to 22:30

For premises for the provision of other licensable activities:

Monday to Thursday: 09:00 to 23.30

Friday and Saturday: 09:00 to midnight

Sundays immediately prior to Bank Holidays: 09:00 to midnight

Other Sundays: 09:00 to 22:30

### 4. Equality Implications

The Council in its capacity as Licensing Authority has a duty to have regard to its public sector equality duty under section 149 of the Equality Act 2010. In summary, section 149 provides that a Public Authority must, in the exercise of its functions, have due regard to the need to:

- (a) eliminate discrimination harassment, victimisation and any other conduct that is prohibited by or under this Act;
- (b) advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it; and
- (c) foster good relations between persons who share a relevant protected characteristics and persons who do not share it.

Section 149 (7) of the Equality Act 2010 defines the relevant protected characteristics as age, disability, gender reassignment, **marriage and civil partnership**, pregnancy and maternity, race, religion or belief, sex, and sexual orientation.

## 5. Appendices

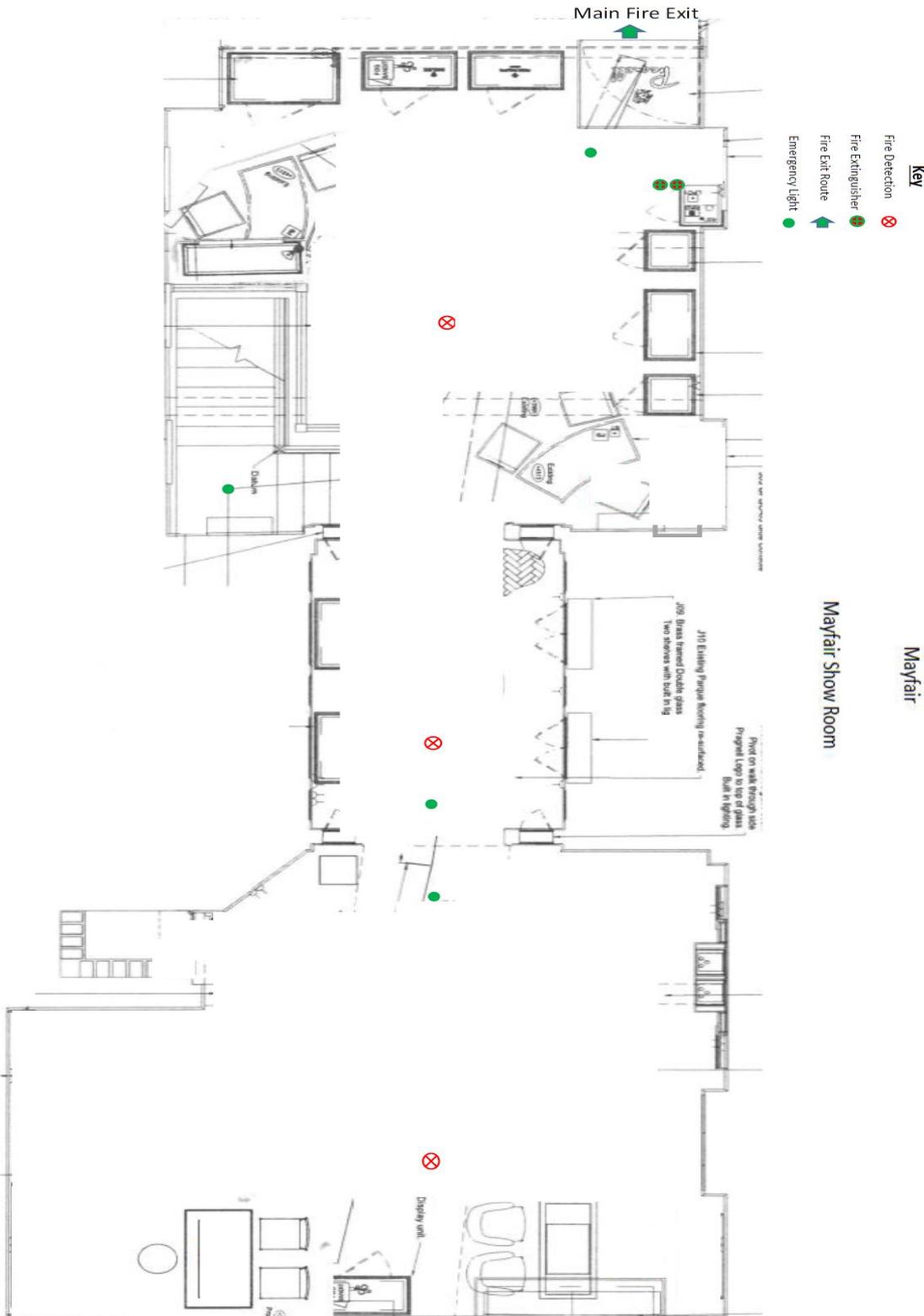
<b>Appendix 1</b>	Premises plans
<b>Appendix 2</b>	Applicant supporting documents
<b>Appendix 3</b>	Premises history
<b>Appendix 4</b>	Proposed conditions
<b>Appendix 5</b>	Residential map and list of premises in the vicinity

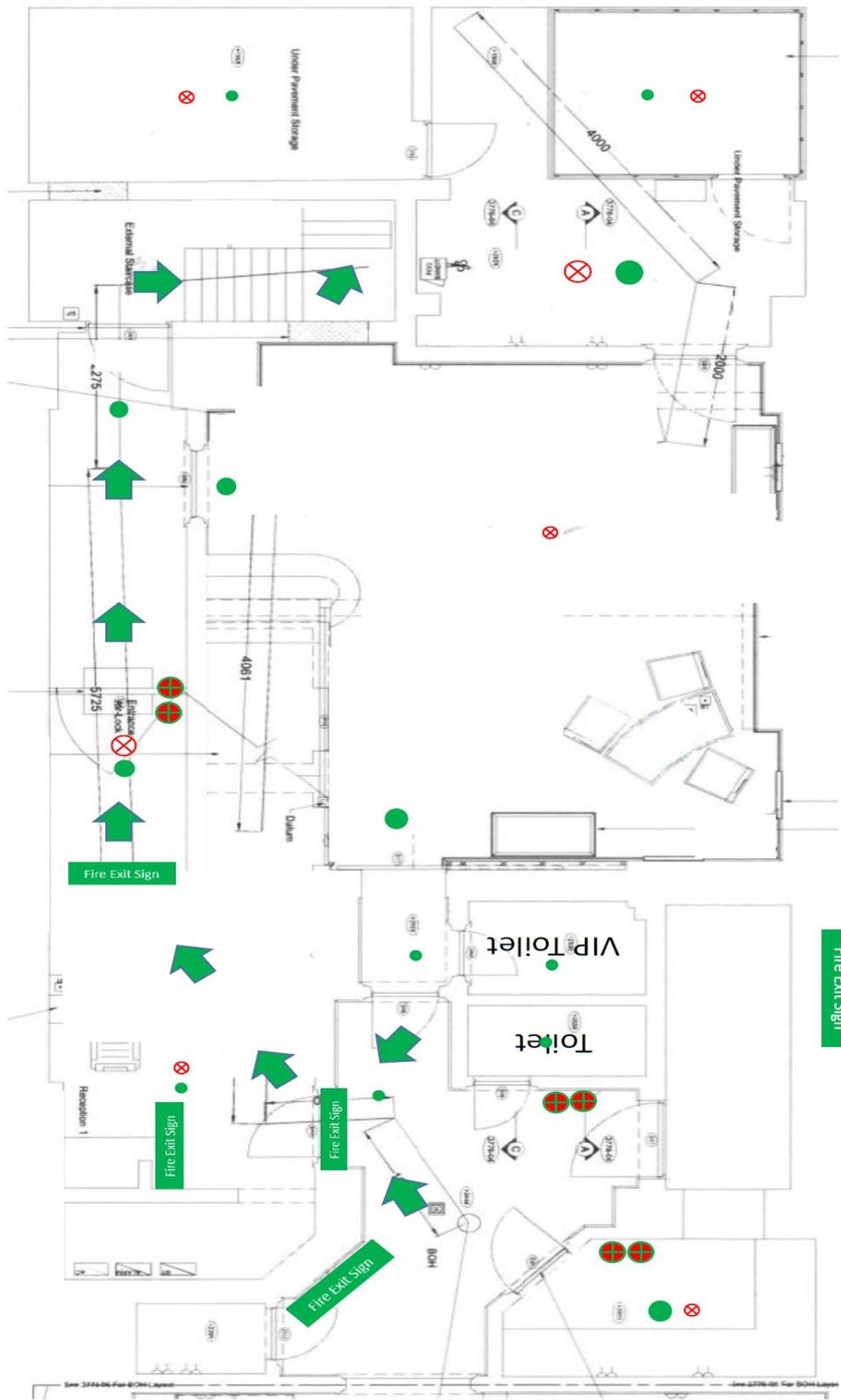
<b>Report author:</b>	Kevin Jackaman Senior Licensing Officer
<b>Contact:</b>	Telephone: 0207 641 6500 Email: kjackaman@westminster.gov.uk

**If you have any queries about this report or wish to inspect one of the background papers please contact the report author.**

### **Background Documents – Local Government (Access to Information) Act 1972**

<b>1</b>	Licensing Act 2003	N/A
<b>2</b>	City of Westminster Statement of Licensing Policy	7 <sup>th</sup> January 2016
<b>3</b>	Amended Guidance issued under section 182 of the Licensing Act 2003	April 2018
<b>4</b>	Environmental Health Service Representation	15 April 2020
<b>5</b>	Metropolitan Police Service <b>(withdrawn 12 May 2020)</b>	30 March 2020
<b>5</b>	Interested Party Representation (1)	25 March 2020
<b>6</b>	Interested Party Representation (2)	03 April 2020
<b>7</b>	Interested Party Representation (3)	24 March 2020





Mayfair

Mayfair VIP Basement

- Key**
- Fire Detection
  - Fire Extinguisher
  - Fire Exit Route
  - Emergency Light
  - Fire Exit Sign

## **Applicant Supporting Documents**

## **Appendix 2**

There are no submissions from the Applicant.

There is no licence or appeal history for the premises.

## **CONDITIONS CONSISTENT WITH THE OPERATING SCHEDULE AND CONDITIONS PROPOSED BY A PARTY TO THE HEARING**

When determining an application for a new premises licence under the provisions of the Licensing Act 2003, the licensing authority must, unless it decides to reject the application, grant the licence subject to the conditions which are indicated as mandatory in this schedule.

At a hearing the licensing authority may, in addition, and having regard to any representations received, grant the licence subject to such conditions which are consistent with the operating schedule submitted by the applicant as part of their application, or alter or omit these conditions, or add any new condition to such extent as the licensing authority considers necessary for the promotion of the licensing objectives.

This schedule lists those conditions which are consistent with the operating schedule, or proposed as necessary for the promotion of the licensing objectives by a responsible authority or an interested party as indicated. These conditions have not been submitted by the licensing service but reflect the positions of the applicant, responsible authority or interested party and have not necessarily been agreed

### **Mandatory Conditions**

1. No supply of alcohol may be made at a time when there is no designated premises supervisor in respect of this licence.
2. No supply of alcohol may be made at a time when the designated premises supervisor does not hold a personal licence or the personal licence is suspended.
3. Every supply of alcohol under this licence must be made or authorised by a person who holds a personal licence.
4.
  - (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
  - (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises—
    - (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to;
      - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
      - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
    - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
    - (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or

less in a manner which carries a significant risk of undermining a licensing objective;

- (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;
  - (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of a disability).
5. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
6. (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
- (2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.
- (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—
- (a) a holographic mark, or
  - (b) an ultraviolet feature.
7. The responsible person must ensure that—
- (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—
    - (i) beer or cider: ½ pint;
    - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
    - (iii) still wine in a glass: 125 ml;
  - (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
  - (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

A responsible person in relation to a licensed premises means the holder of the premise licence in respect of the premises, the designated premises supervisor (if any) or any individual aged 18 or over who is authorised by either the licence holder or designated premises supervisor. For premises with a club premises certificate, any member or officer of the club present on the premises in a capacity that which enables him to prevent the supply of alcohol.

8(i) A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

8(ii) For the purposes of the condition set out in paragraph 8(i) above -

(a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;

(b) "permitted price" is the price found by applying the formula -

$$P = D + (D \times V)$$

Where -

(i) P is the permitted price,

(ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and

(iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;

(c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence -

(i) the holder of the premises licence,

(ii) the designated premises supervisor (if any) in respect of such a licence, or

(iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;

(d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and

(e) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.

8(iii). Where the permitted price given by Paragraph 8(ii)(b) above would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.

8(iv). (1) Sub-paragraph 8(iv)(2) below applies where the permitted price given by Paragraph 8(ii)(b) above on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.

(2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

### **Conditions consistent with the operating schedule**

9. A door supervisor and host will operate at the premises at all times during the opening hours.
10. Alcohol will only be provided to customers of the premises

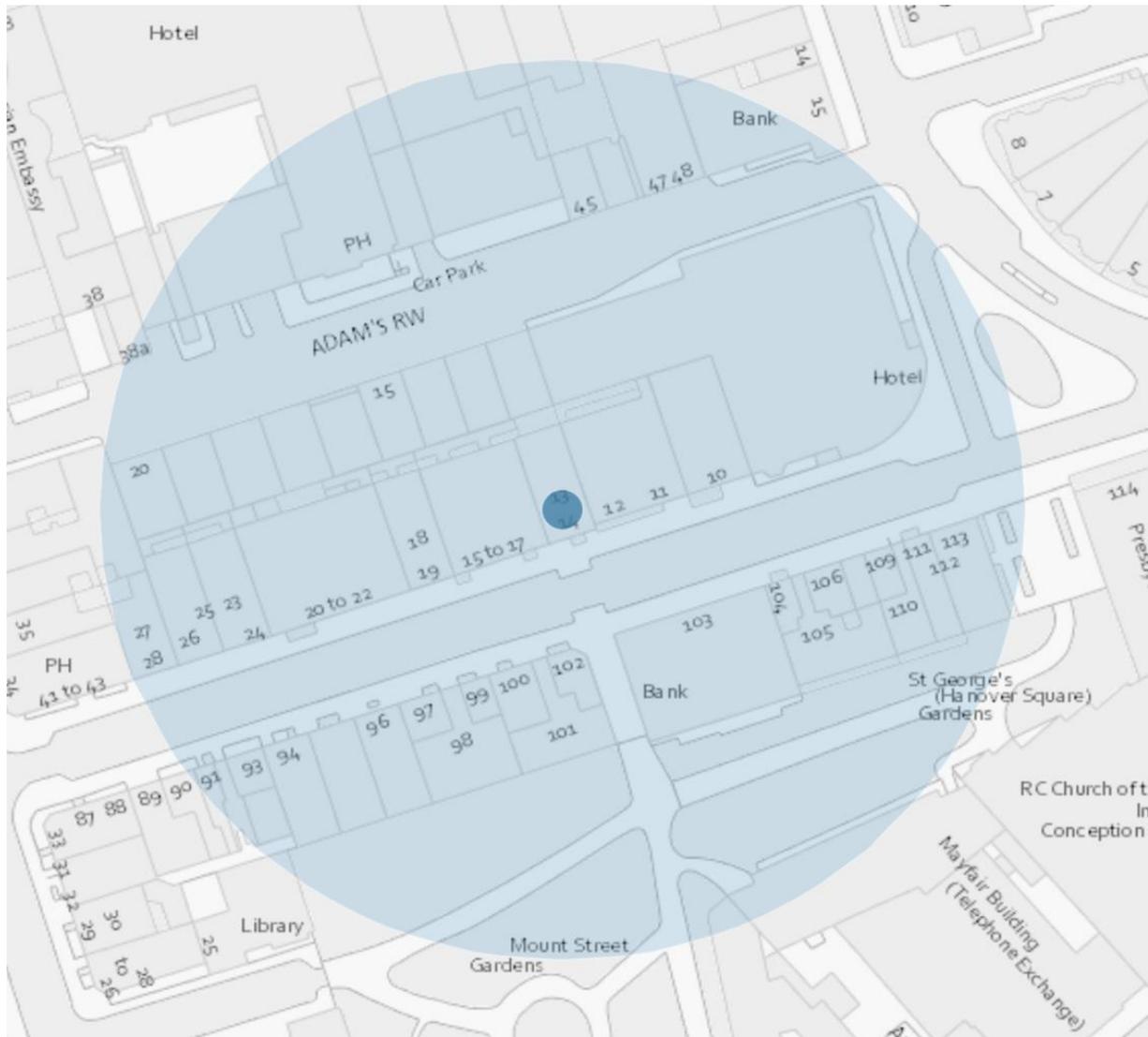
### **Conditions proposed by the Environmental Health**

11. No noise generated on the premises, or by its associated plant or equipment, shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance.
12. Loudspeakers shall not be located in the entrance lobby or outside the premises building.
13. Notices shall be prominently displayed at all exits requesting patrons to respect the needs of local residents and businesses and leave the area quietly.
14. Notices shall be prominently displayed at any area used for smoking requesting patrons to respect the needs of local residents and use the area quietly.
15. No waste or recyclable materials, including bottles, shall be moved, removed from or placed in outside areas between (23.00) hours and (08.00) hours on the following day.
16. The supply of alcohol shall be by waiter or waitress service only.
17. The licensable activities authorised by this licence and provided at the premises shall be ancillary to the main function of the premises as a jewellery shop.
18. Alcohol shall only be sold for consumption by invited guests and/or persons attending a pre-booked and bona fide private function or event to which members of the public are not admitted. A register of persons attending the event shall be kept at the premises and made available for immediate inspection by police or an authorised officer of the Council.

### **Conditions proposed by the Police and agreed by the applicant so as to form part of the operating schedule**

19. The premises shall install and maintain a comprehensive CCTV system as per the minimum requirements of the Westminster Police Licensing Team. All entry and exit points will be covered enabling frontal identification of every person entering in any light condition. The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises. All recordings shall be stored for a minimum period of 31 days with date and time stamping. Viewing of recordings shall be made available immediately upon the request of Police or authorised officer throughout the entire 31 day period.
20. A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises is open. This staff member must be able to provide a Police or authorised council officer copies of recent CCTV images or data with the absolute minimum of delay when requested.

21. An incident log shall be kept at the premises, and made available on request to an authorised officer of the City Council or the Police. It must be completed within 24 hours of the incident and will record the following:
  - a. all crimes reported to the venue
  - b. all ejections of patrons
  - c. any complaints received concerning crime and disorder
  - d. any incidents of disorder
  - e. all seizures of drugs or offensive weapons
  - f. any faults in the CCTV system, searching equipment or scanning equipment
  - g. any refusal of the sale of alcohol
  - h. any visit by a relevant authority or emergency service.
  
22. A Challenge 21 or Challenge 25 proof of age scheme shall be operated at the premises where the only acceptable forms of identification are recognised photographic identification cards, such as a driving licence, passport or proof of age card with the PASS Hologram.
  
23. Patrons permitted to temporarily leave and then re-enter the premises, e.g. to smoke, shall not be permitted to take drinks or glass containers with them.
  
24. The premises licence holder shall ensure that any patrons smoking outside the premises do so in an orderly manner and are supervised by staff so as to ensure that there is no public nuisance or obstruction of the public highway.



Resident count: 98

Licensed premises within 75 metres of 14 Mount Street, London W1K 2RF				
Licence Number	Premises Name	Address	Type of Premises	Hours
09/09810/LIPN	William And Son	10 Mount Street London W1K 2TY	Shop (large)	Monday to Friday; 10:00 - 18:00   Saturday; 10:00 - 17:00
19/10263/LIPT	The Mount Street Deli	Basement And Ground Floor 100 Mount Street London W1K 2TG	Cafe	Monday to Sunday; 07:00 - 21:30
19/06237/LIPRW	Scotts	20 - 22 Mount Street London	Restaurant	Monday to Saturday;

		W1K 2HE		10:00 - 01:00   Sunday; 10:00 - 00:30
14/07760/LIPDPS	Desmond Sautter Ltd	106 Mount Street London W1K 2TW	Shop	Monday to Friday; 09:30 - 19:00   Saturday; 10:00 - 17:00
19/07997/LIPDPS	Connaught Hotel	Connaught Hotel Carlos Place London W1K 2AL	Hotel, 4+ star or major chain	Monday to Sunday; 00:00 - 00:00
19/07999/LIPDPS	Connaught Hotel Restaurant And Bars	Restaurant Connaught Hotel Carlos Place London W1K 2AL	Hotel, 4+ star or major chain	Monday to Saturday; 10:00 - 01:30   Sunday; 12:00 - 01:30